

DURARIDE

WARRANTY STATEMENT

TRAILER AXLES & COMPONENTS

GENERAL WARRANTY INFORMATION

PLEASE REVIEW PRODUCT-SPECIFIC COVERAGE.

Valid warranty claims will be covered for parts and labor as follows:

- Replacement of warrantable parts will be replaced, repaired or reimbursed at the discretion of DuraRide.
- Warranty claim must be approved by DuraRide prior to warranty repair or replacement of components.
- The reimbursement of any parts are limited to the suggested list price.
- Coverage of labor will be based upon standard repair times (SRT's) as published by DuraRide at regional labor rates.
- All claims must be submitted within 60 days of repair, by submitting a warranty claim request form with pertinent information such as serial number, trailer manufacture date, etc. All failed components must be held for potential review by, or submission to, DuraRide for inspection and evaluation. Any freight costs for components requested by DuraRide must be paid by the claimant, and will be reimbursed for valid claims.

Exclusions and Limitations:

- Warranty will not apply to improperly installed Trailer Axles.
- Any use, repair or modification of DuraRide Trailer Axles that is not in accordance with DuraRide recommendations, applications and normal usage will void warranty.
- Components not supplied by DuraRide.
- Lack of reasonable and proper maintenance.
- Accidents, abuse, natural disaster, improper use, overloading, etc.
- Normal wear and tear.
- Damage resulting from corrosion, including brake shoe "rust jacking".
- In no event shall DuraRide be responsible for incidental claims including, but not limited to items such as downtime, towing, and cargo loss.
- For vehicles that operate full or part time outside of the United States and Canada, a 1 year/unlimited parts only warranty applies.
- Warranty is limited to the original owner.

Contact DuraRide for application and installation questions on any products at warranty@duraride.com.

DuraRide HEAVY DUTY COMPONENT	LINEHAUL APPLICATION		GENERAL APPLICATIONS	
	PARTS (yrs/mi)	LABOR (yrs/mi)	PARTS (yrs/mi)	LABOR (yrs/mi)
Trailer Axles - Beam & Brackets	5/500k	1/100k	5/500k*	1/100k*
* Heavy-duty applications like forestry	-	-	3/Unl	1/Unl
Tag Axles - Beam & Brackets	5/750k	1/100k	3/Unl	1/Unl
Conventional Wheel-ends ^{3,4}	1/100k	1/100k	1/Unl	1/Unl
Brakes, S-series	5/500k	1/100k	3/Unl	1/Unl
Brakes, E-series	5/500k	1/100k	3/Unl	1/Unl
Other Brake Components	1/100k	1/100k	1/Unl	-

1. **LINEHAUL APPLICATION** is typically high-mileage operation (over 60,000 miles/year); well maintained highways of concrete or asphalt construction; greater than 30 miles between stops.
2. **GENERAL APPLICATIONS** are typically lower mileage operations (less than 60,000 miles/year); generally on-road service with less than 10% off-road; average of 3 miles between stops.
3. Includes Hub, Wheel Seals and Wheel Bearings. Requires annual inspections and proper documentation to ensure full coverage.
4. Installed by DuraRide

General Disclaimer of Warranty: This warranty is in lieu of all other warranties or conditions, expressed, implied or statutory including any implied warranty of merchantability or fitness for particular purpose.

DuraRide warrants material and workmanship for its Trailer Axle models from the date of vehicle manufacture when properly installed, operated and maintained in accordance with DuraRide recommendations.

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